## **Privacy Statement**

We at Crest Fasteners believe that your privacy should always be treated with the utmost respect. When you place an order with us, we collect information such as your address which is used for shipping and credit card verification. All of the information we collect from you is never used for any other reason, nor is it ever made available to anyone outside of The Image Factor. We will use your email address for direct correspondence to you regarding orders only.

If you have any questions regarding your personal information and it's security, please feel free to send email to <u>info@crestfasteners.com</u>.

To protect your order information, we use Secure Sockets Layer (SSL) technology. SSL encrypts your order information to avoid the decoding of that information by anyone other than intended. To check the security of your connection, look at the lower left-hand corner of your browser window after accessing the server. If you see an unbroken key or a closed lock (depending on your browser), SSL is active. You can also double-check by looking at the URL line of your browser: When accessing a secure server, the first characters of the site address will change from "http" to "https." Some versions of browsers and some firewalls don't permit communication through secure servers. In that case, you'll be unable to connect to the server, which means you won't be able to mistakenly place an order through an unsecured connection. If you cannot access the secure server for any reason, you can reach us during the business hours of 8:00 am to 4:30 pm PST to place your order via phone at 562.903.1652.

## **Use Of Cookies**

The software that handles your order requires the use of technology called "cookies", which store small pieces of information on your hard drive that are completely controlled by your browser. A cookie contains information that identifies your shopping cart to the system, and it in no way contains any personal information about you or the contents of your order.